

Requirements for instructors of Defensive Tactics Unit Standards

- **Unit Standard 32082 Mitigate the threat of violence to self and others from aggressive behaviours in a security context (Level 3)**
- **Unit Standard 21738 Demonstrate and apply lawful use of force in a security context (Level 4)**

Purpose:

This document is for instructors or trainers of unit standards 32082, *Mitigate the threat of violence to self and others from aggressive behaviours in a security context* and 21738, *Demonstrate and apply lawful use of force in a security context*.

Due to the high-risk classification of these unit standards, this document provides guidance information on the instruction quality and the health and safety requirements on the training of these unit standards.

Please also see CMR (Consent and Moderation requirements) Appendix 2: Security sector requirements for consent to assess for more information on high-risk unit standards.

Introduction:

Defensive Tactics are techniques used to defend a person or persons from physically aggressive or violent behaviour in situations where there is a real risk of the person or persons sustaining physical harm. By their very nature these may be physical techniques that may or may not require the person putting their hands on or causing pain to the perpetrator(s). They are therefore deemed 'High Risk' and as such require careful consideration as to what Security Officers need to learn, who should be able to teach it, how the training is delivered and what physical resources the provider has to make this as safe an exercise as possible.

Instructors or trainers are generally required to have both subject matter experience and training delivery experience with the standard Train the Instructor courses being anywhere from five to ten days in duration.

Qualifications/Experience:

NZQA's expectation is instructors delivering the above Unit Standards - as part of a programme or individually – must additionally have or hold the following:

- NZQA Certificate in Adult Education (National or New Zealand Certificate) at Level 4 or higher or hold an equivalent qualification/s in Adult Education
- Current First Aid certification or preferably higher (PHEC). If the instructor does not hold a current First Aid certification, arrangements must be made for a first aider to be on-site during training.
- Have completed the Train the Trainer course for the COA

In addition to the above, it is highly recommended that instructors hold the below unit standards or be able to demonstrate equivalent skills and knowledge.

NZQA Unit Standards: 27360, 27361, 27364, 32082, 21738

Programme developers responsible for instructor's professional development must hold the National Certificate in Adult Literacy and Numeracy Education (Vocational/Workplace) (Level 5) or equivalent.

Unit Standard 32082 Mitigate the threat of violence to self and others from aggressive behaviours in a security context

This unit standard focusses on security officers mitigating the threat of violence to self and others in the course of their duties. It covers the management of violence, including situation assessment and response options using non-aggressive defensive techniques. This unit standard is a pre-requisite to 21738.

In the context of this unit standard- Non-aggressive techniques means techniques that:

- Apply leverage or similar breakaway techniques to disengage from an attack
- Only use lawful force to disengage from an attack
- Does not include striking the subject
- Is not intended to cause bodily harm to the subject
- Does not utilise pain compliance techniques

Unit Standard 21738 Demonstrate and apply lawful use of force in a security context

This unit standard focusses on security officers using force in the course of their duties. It covers the law and physical aspects related to the use of force. It is more advanced than unit standard 32082 and covers defensive techniques that are proportionate and applicable in critical situations.

Defensive techniques in critical situations:

- Must be lawful
- Apply leverage or similar breakaway techniques to disengage from an attack
- Only uses force that:
 - may be necessary to overcome resistance or force used against a security officer or other
 - is reasonably necessary (minimal, proportionate)
- Proportionate physical defensive techniques- may include pain compliance and strikes used in critical situations.

Organisational resources:

- Floor pads sufficient for the number of class participants or access to a suitable gym facility
- Hit shields or similar
- Any weapons used in training such as knives, guns, batons should be designed for safety training (foam, plastic etc.). There must be no actual weapons, knives etc.

Class size:

Recommended 8-12 for manageability and safety reasons. An instructor can then safely supervise this number during one on one activities.

Unit Standard	Maximum group size per instructor
32082	12 learners
21738	8 learners

Recommendations:

1. The delivery of these 'High Risk' NZQA Unit Standards are only to be done by NZQA registered organisations which have consent to assess against the Unit Standards and are able to meet all the requirements as set out above.
2. That no consideration be given to the system that currently exists with the mandatory Certificate of Approval training i.e. that anyone can deliver this training after a two-day course and with no educational qualifications or certifications.
3. That this continues to be externally moderated by Skills against the CMR which has been modified to reflect the required standards.
4. That these guidelines come as close to those required for an NZQA training provider as possible to meet the Security Industry Standards.
5. That non-NZQA providers are not able to deliver the Unit Standards.

